

### **ANNEX 7 (Homelessness):**

#### **Extracts from a report from Health Watch Surrey submitted to the task group, which includes qualitative data & insight into key Health disadvantages experienced by Individuals suffering from homelessness:**

With my first baby, I was homeless when I gave birth, and it was the start of the pandemic. The hospital wanted me to leave before I had anywhere to go, so it was very difficult. The hospital staff did everything they could for me, but it was very difficult. I stayed for more than 10 days, and social services found me accommodation. **163003 July 2022** *Clearvoice Interpretation (Amharic) used for the call)\*\*Black African (Eritrean) woman aged 31 yr.*

Patient was admitted to (St Peter's Chertsey). Patient has previously been diagnosed with emphysema, COPD and fibrosis of the lungs, possibly due to work they did long ago. They say it could be asbestosis, but there is no proof of that at this stage. Patient was suffering with severe breathing problems so was admitted to hospital, whilst patient was in a ward, another patient was brought into the same ward who seemed to be having breathing difficulties. The staff did not go into the room with this patient. Our patient asked for a mask worried that this might be a Covid19 patient. The next day our patient was moved to another ward and then again the next day to a third ward. At this point the patient was told they had to stay for 10 more days for Covid19 isolation. The patient did not manage to get an answer about whether the other patient brought into the patient's first ward had Covid19. The patient felt this was not good and the fact that they had to stay in longer meant they lost the temporary accommodation they so desperately needed as they are homeless and currently sofa surfing. **150189 September 2021**

Client is currently homeless and living in Guildford. For reasons that were not clear he should be helped off the streets by Runnymede Council who are flatly refusing to help him despite request from MASH and a court. Client was trying to find accommodation in Guildford and was waiting for a call from the council. He wanted help from Healthwatch Surrey with finding him accommodation {adviser explained Healthwatch Surrey remit and client terminated call] **159423 April 2022**

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